



Neighborhood Service Center, Inc.

Presentation to Talbot County Council

January 24, 2023

Marilyn M. Neal, Executive Director





Spotlight on Opportunity

2023

In FY2022 (July 1, 2021 - June 30, 2022), Neighborhood Service Center, Inc. served approximately **1 out of every 15** Talbot Residents, accounting for 2,599 unduplicated individuals, of which 34.63% were ages 55+.

Since 1969, NSC has consistently served residents of Talbot County, even though, the request for services has increased greatly in every area. Last year alone, NSC served throughout the 17 towns/districts in Talbot County (from the most populated (centrally located) areas of Talbot to the least populated/ remote areas.

As apart of our efforts to eliminate poverty, NSC offered the following programs:

1. Arrearage Assistance
2. Complimentary Gift Baskets
3. Mobile Food Pantry
4. CARES for Covid-19 relief
5. ERAP 1 for Covid-19 relief
6. Food Pantry
7. Heating Assistance
8. Utility Payments
9. Eviction Prevention Payments
10. First Month's Rent
11. Home and Auto Repairs
12. Utility Payments
13. Heating Assistance
14. 2 GEN Services
15. Responsible Fathers Program
16. Youth Program (After School)
17. Youth Program (Summer)
18. Temporary Hotel Placement
19. Rapid Rehousing
20. Security Deposits
21. Representative Payee

Highlights

- ***NSC was awarded as a sub-grantee to Talbot County Government for the Emergency Rental Assistance Program 2 "ERAP 2 in the amount of \$1,678,514.00. ERAP2 will continue to offer rent, utility, housing stability and other housing-related services through June 30, 2023.***
- *NSC began repair and updates to four rental properties, which will house large families that have been displaced by COVID-19.*
- *NSC was awarded No Kid Hungry Grant in the amount of \$20,000 to provide food packs to families of the Youth Program*

As we move towards 2023, NSC has some very exiting projects in-store to include completion of our Needs Assessment, Digital Services & Training; and Expansion of the Responsible Fathers Program (, which will include National Fatherhood Initiative Training Services to Teen Fathers in high school).

Neighborhood Service Center, Inc.'s governing board is structured in compliance with the Community Services Block Grant "CSBG" Act (Tripartite Board of Directors): 1/3 Elected Officials; 1/3 Private Sector; and 1/3 Low-income Consumers (or their representatives).

Elected Official Representatives

Honorable Ron Engle, Vice-Chairman

Honorable Megan Cook, Treasurer

Honorable Keasha Haythe, Member

Sheriff Joe Gamble, Member

Delegate Johnny Mautz, IV, Member

Community Representatives

Ms. Shanika Brooks, Member

Ms. Lucie Hughes, Member

Ms. Crystal Miller, LCSW-C, Member

Darnell Thomas, Member

(1 Vacancy)

Private Sector Representatives

Mr. Frank Divilio, Chairman

Mr. Marvin Foster, Member

Mr. Lonnie Green, Member

Ms. Kate LaMotte, Member

(1 Vacancy)

FY 2022

Neighborhood Service Center, Inc.- Poverty Solutions in Talbot County



2,599

Unduplicated number of individuals served.



1,358

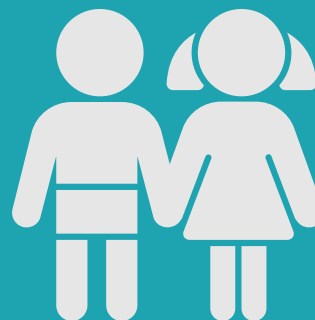
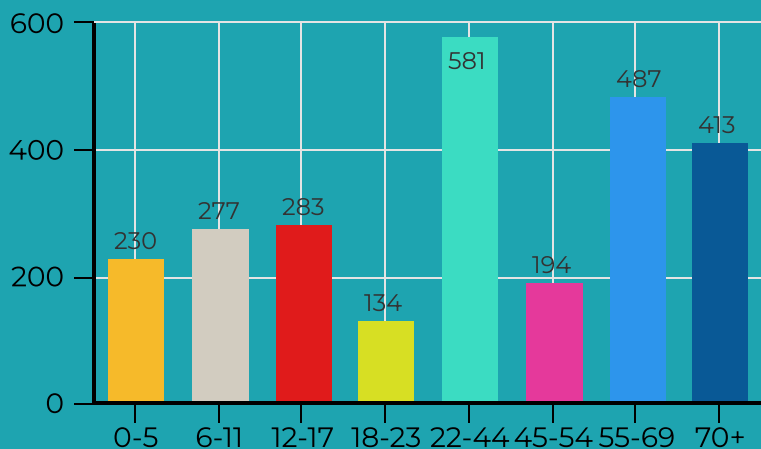
Households Served



1/15

Talbot Residents Served

Customers by Age

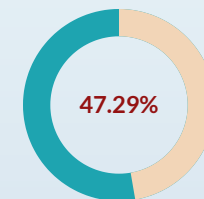


38.09%

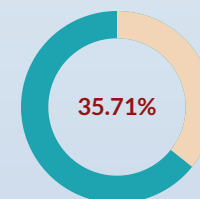
Men

61.91%

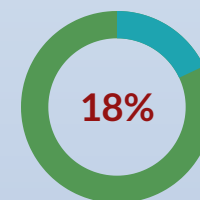
Women



Have Medicaid Insurance

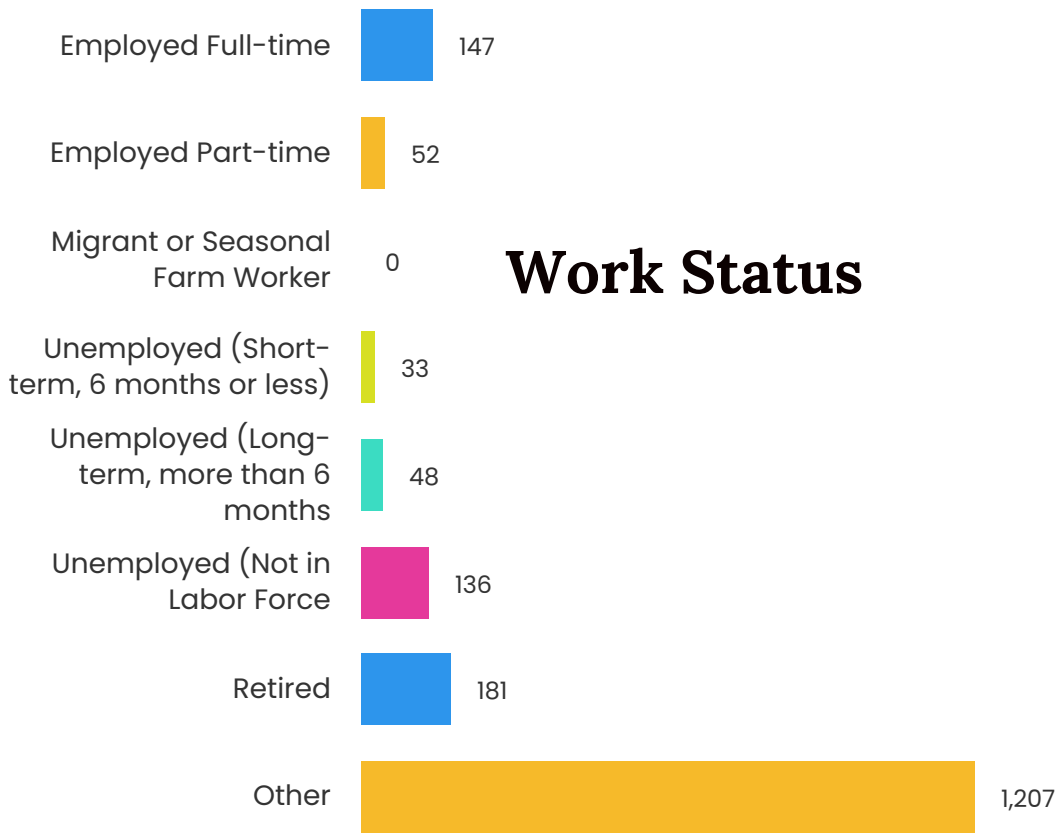
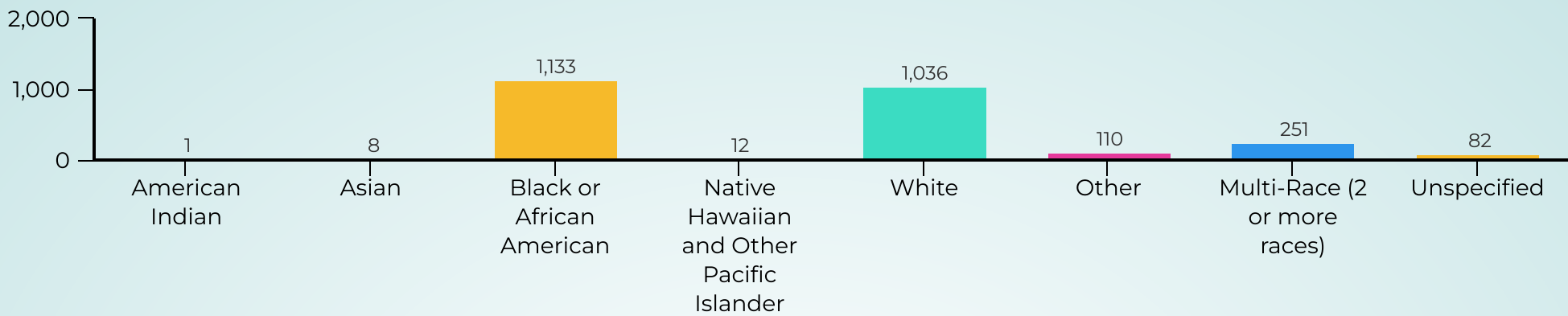


up to 50% of Poverty Level



Disabled

Household Demographics

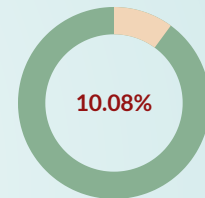


Work Status

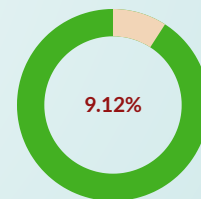


2.89%

of
Customers
Served
were
Veterans

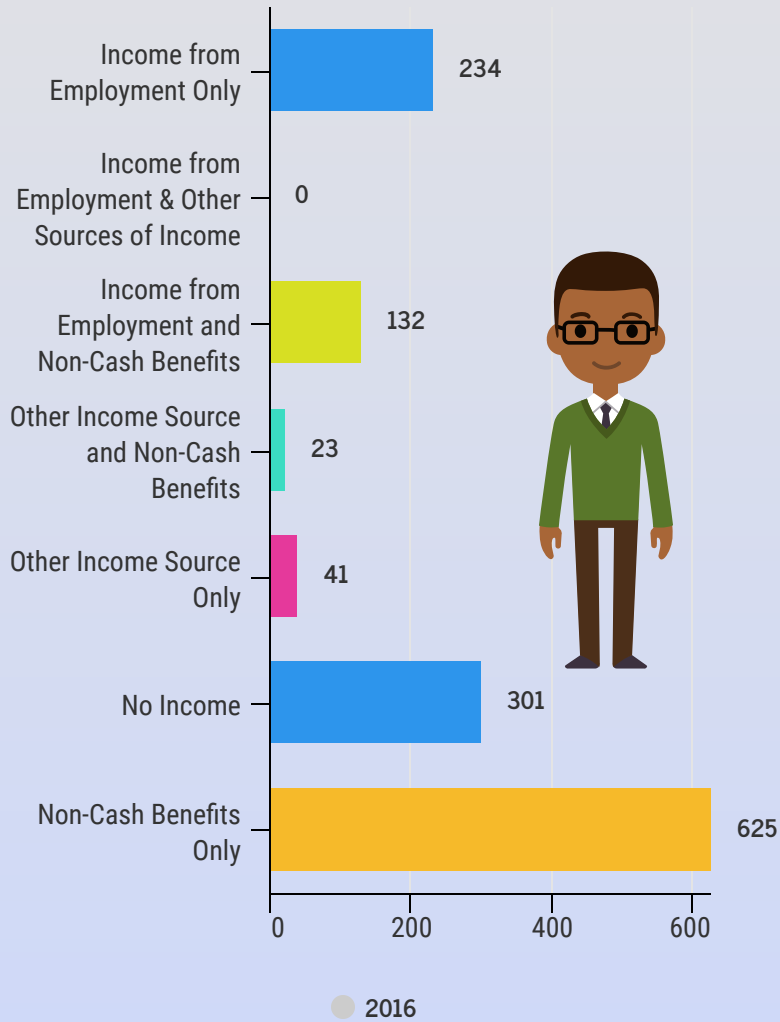


Hispanic, Latino, or Spanish Origin

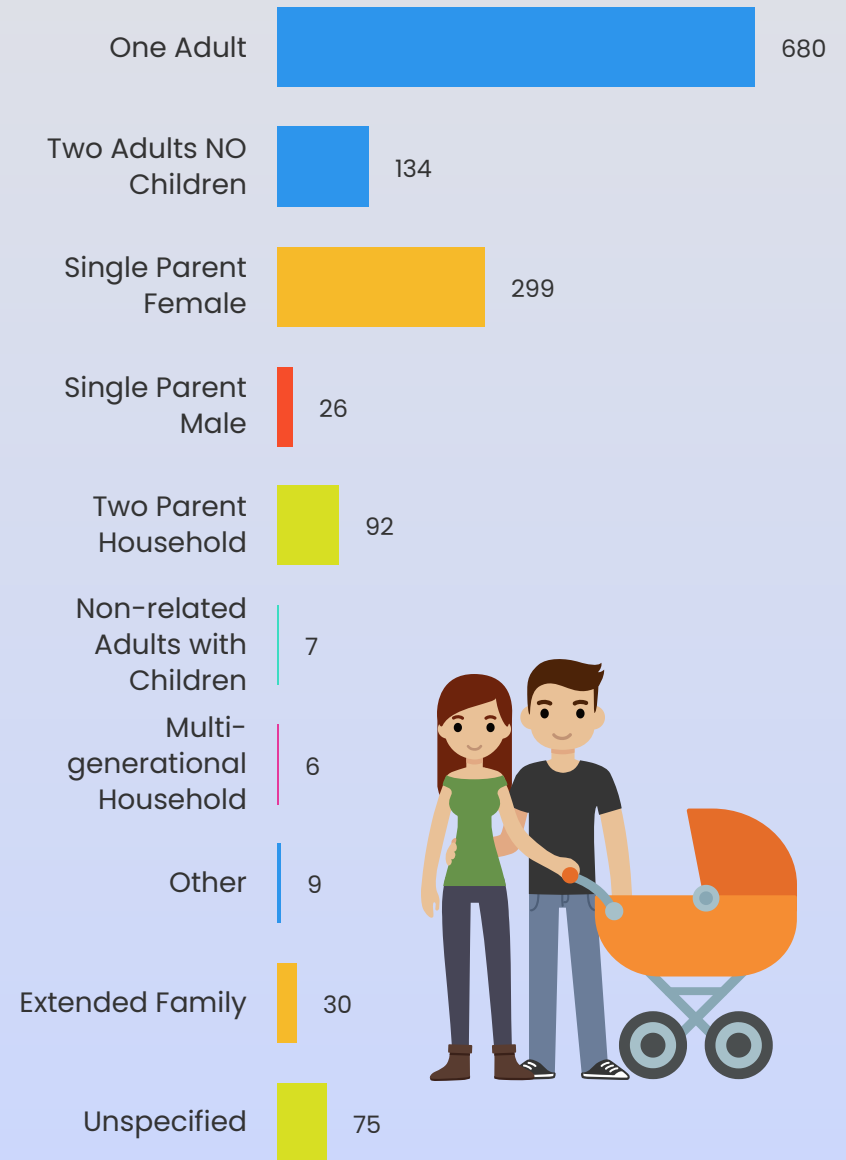


Were without Health Insurance

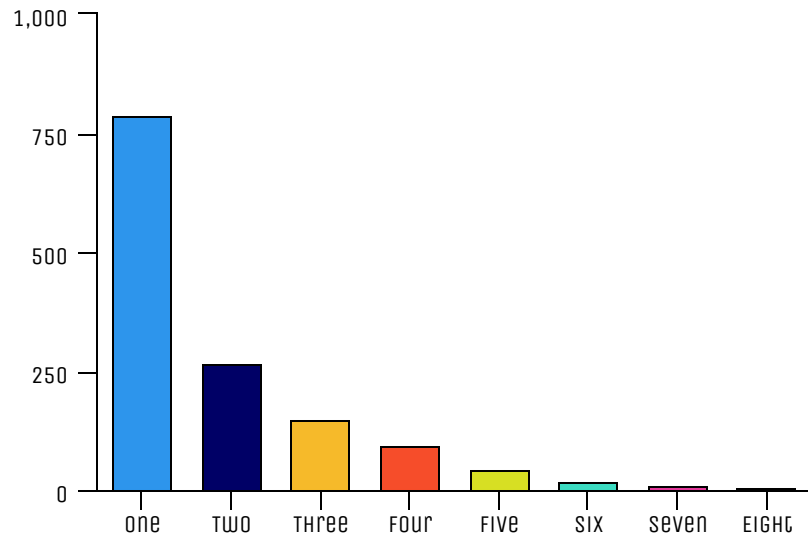
Customers by Work Status



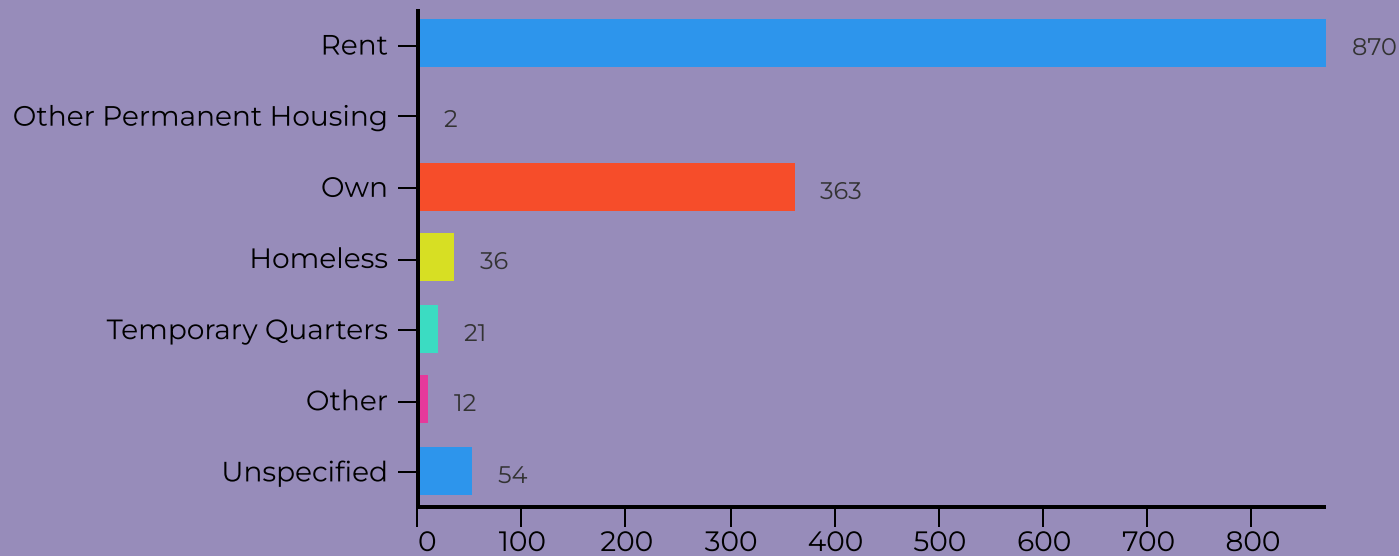
Household Level Characteristics



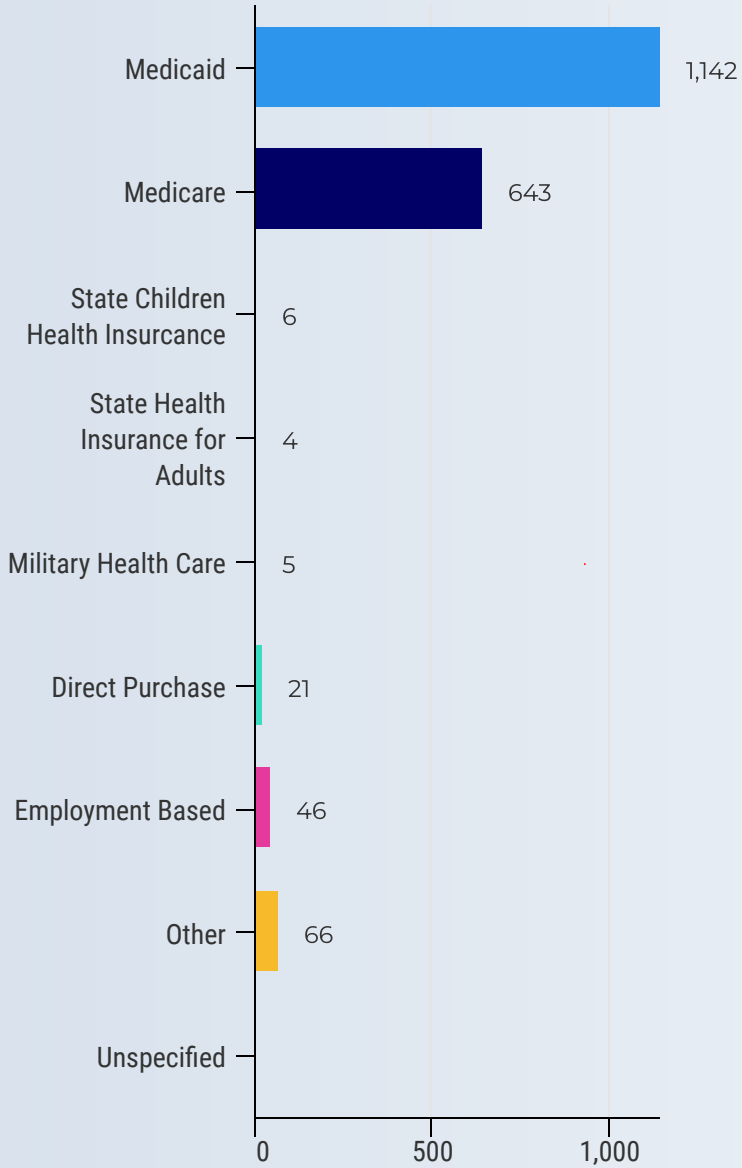
Household Size



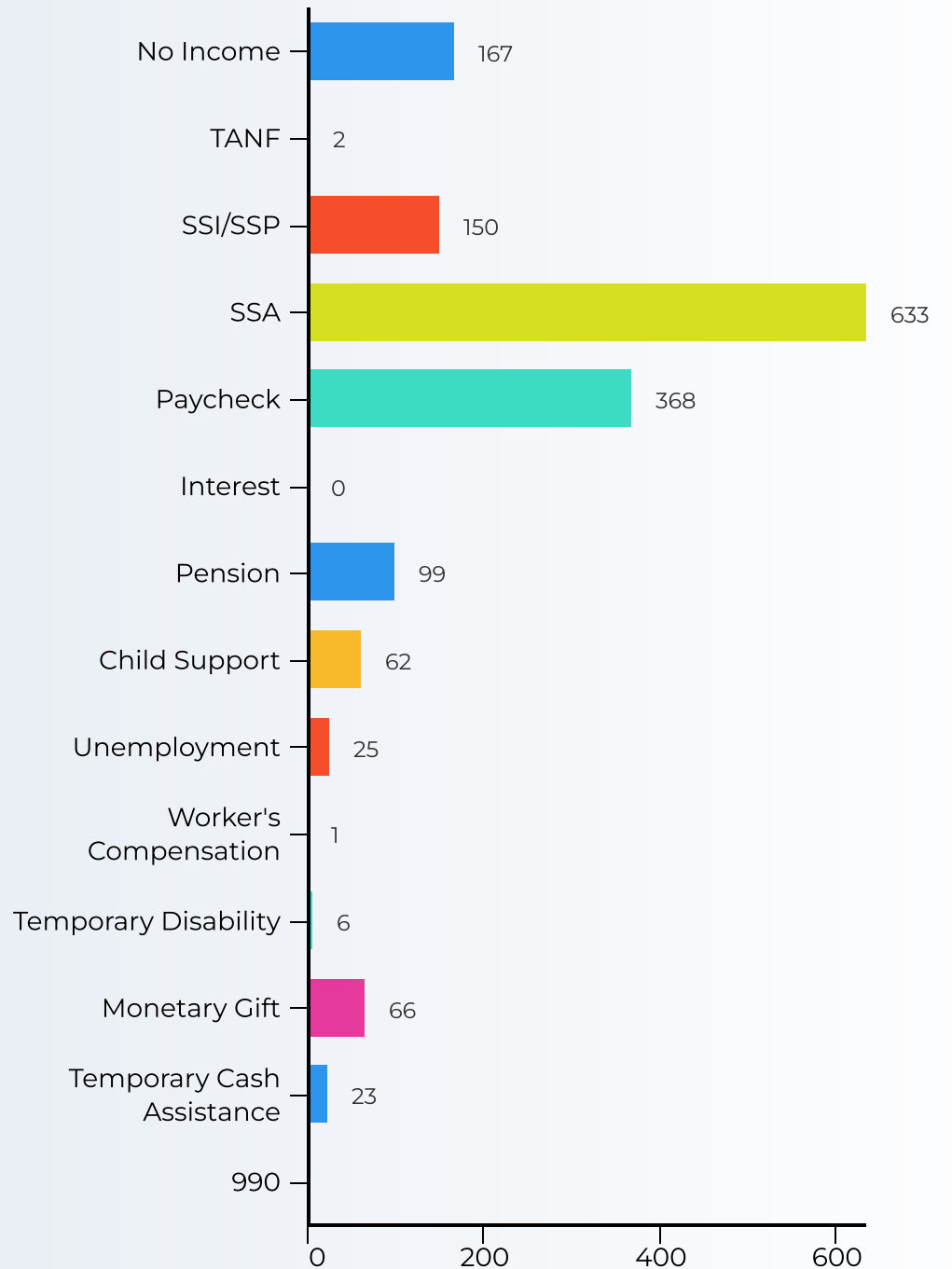
Housing by Household



Source of Health Insurance



Source of Income



Customers Served by Educational Level

+.30%

Grade 0-8 (24+ years old)

+5.01%

Grade 9 - 12/ Non-Graduate (24+ years old)

+13.37%

High School Graduate

+2.09%

GED

1.07%

12+ Some Post Secondary (24+ years old)

1.19%

2 or 4 years of College Graduate (24+ years old)

0.18%

Graduate of other Post-secondary School (24+ years old)

76.78%

Unspecified (24+ years old)

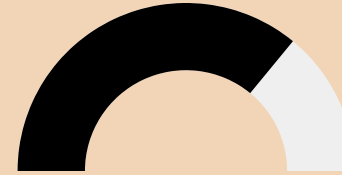


FY 2022 Impact Services

Services	Number of Services
Affordable Housing	26
Arrearage Assistance	101
After School Program Activities	15
Case management	1358
Complimentary Holiday Basket	183
CSBG Cares Supplemental	54
Mobile Food Pantry	426
Emergency Utility Disconnect Payment	27
ERAP	537
Emergency Clothing	300
Eviction Prevention Payment	24
Eviction Prevention Counseling	400
First Month's Rent	10
Financial Capability Training	15
Food Pantry	205
Heating Assistance	994
Home & Auto Repairs	994
Job Placements	6
Job Referrals	12
Landlord/Tenant Mediations	625
On the Job Work Experience	12
Rapid Rehousing	6
Security Deposit	8
Temporary Hotel Placement	42
Utility Payment	982
2 GEN	40
Responsible Fathers	28
Summer Youth Program	30
Career Pathways	29

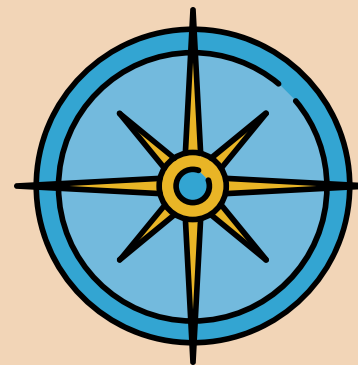
Town	Number Of Services
Bozman	29
Claiborne	2
Cordova	137
Easton	2,593
McDaniel	28
Neavitt	7
Newcomb	8
Other	22
Oxford	30
Queen Anne	7
Royal Oak	38
Sherwood	7
St. Michaels	265
Tilghman	69
Trappe	285
Wittman	29
Wye Mills	48

Talbot Maryland



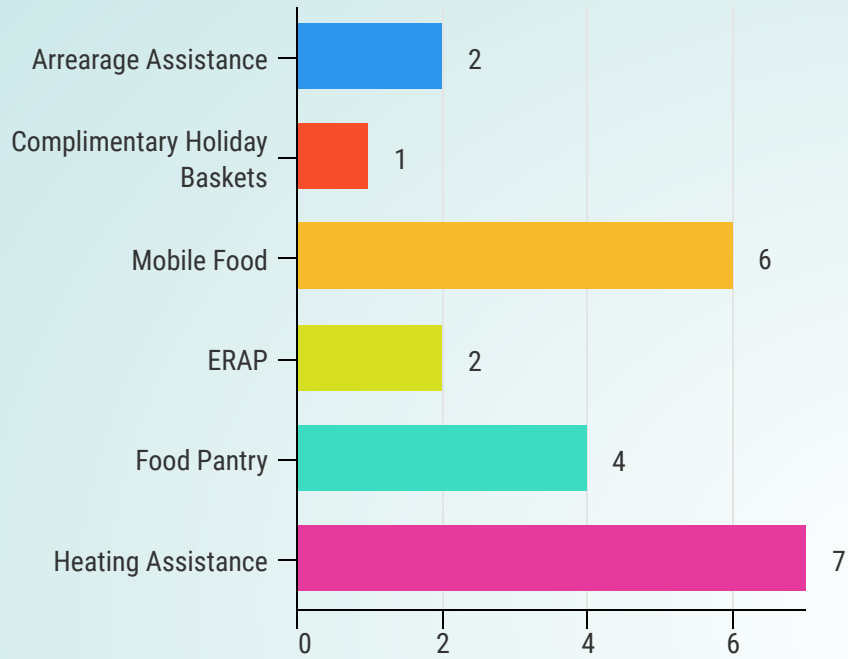
71.9%

of our services were
provided in the
Town of Easton

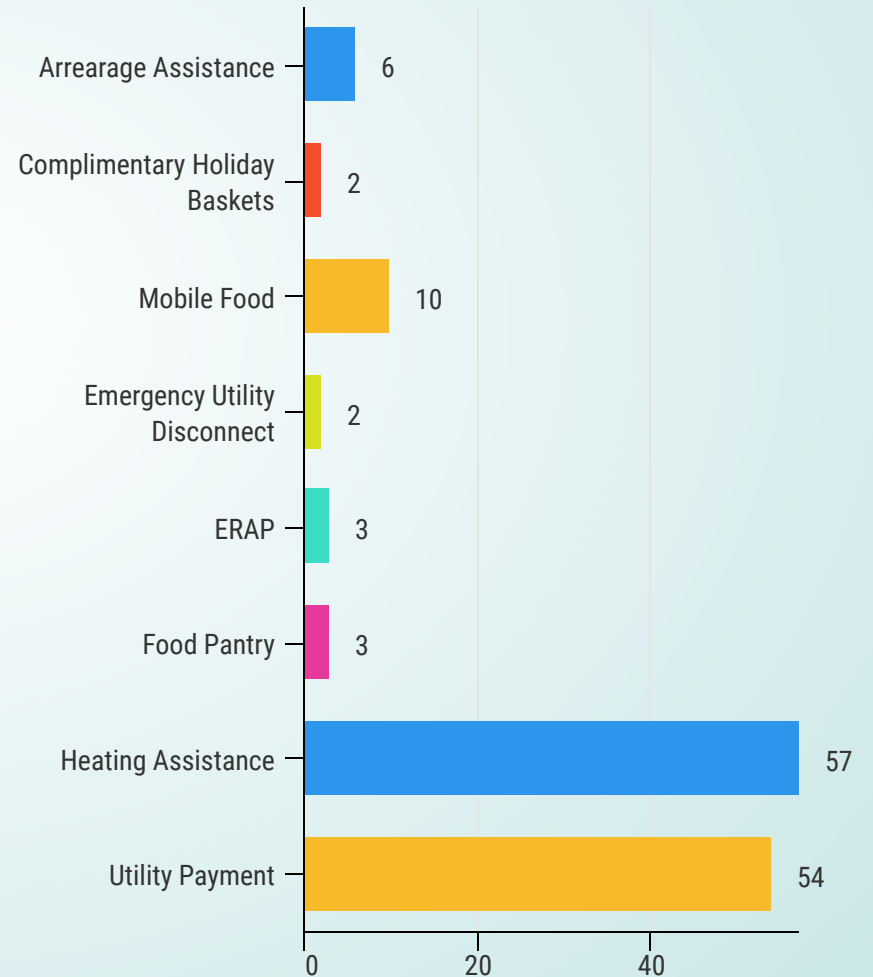


Talbot Maryland

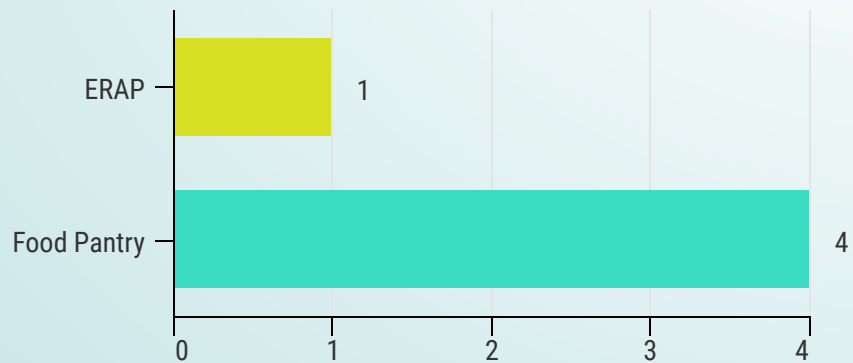
Bozman



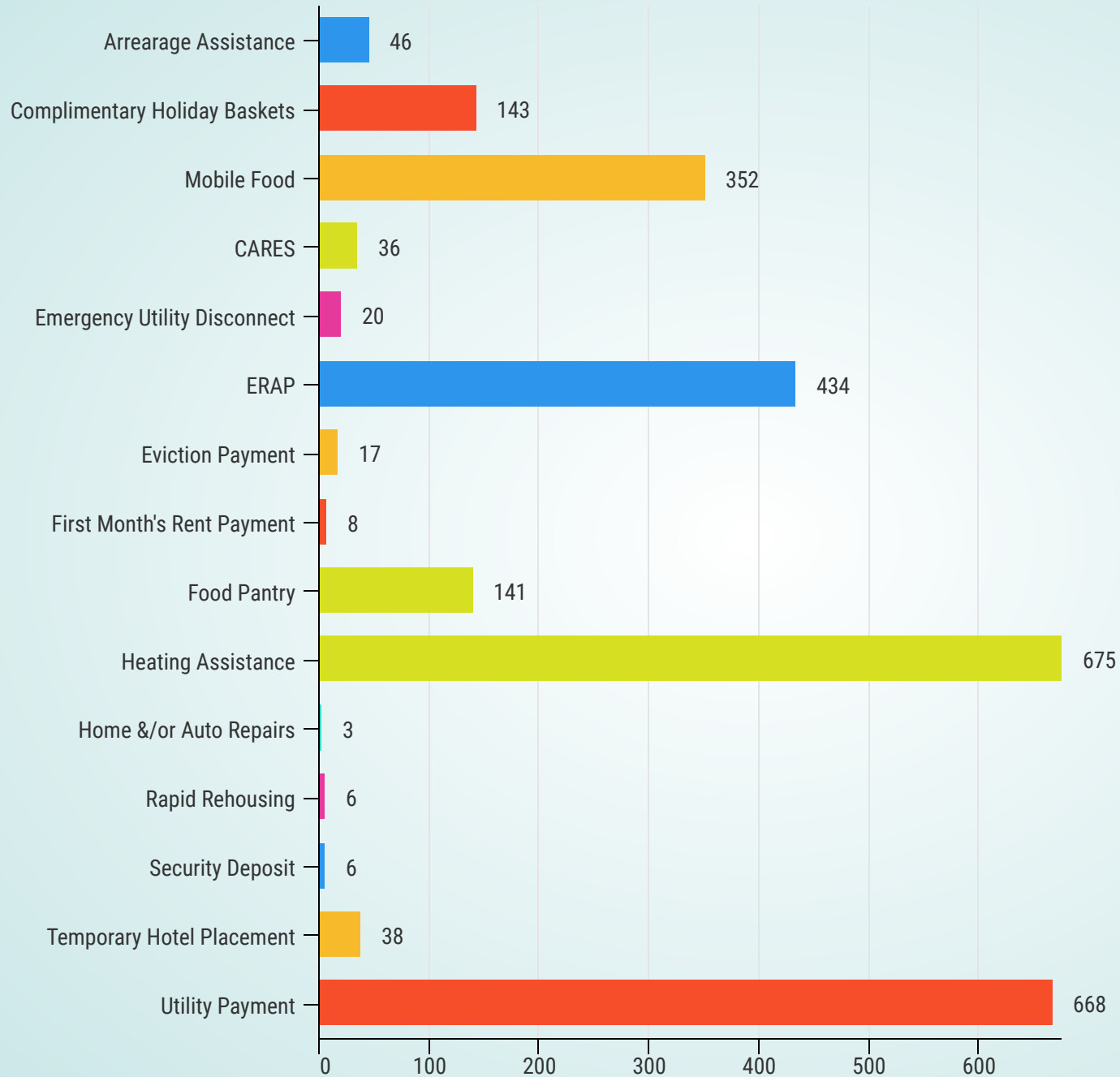
Cordova



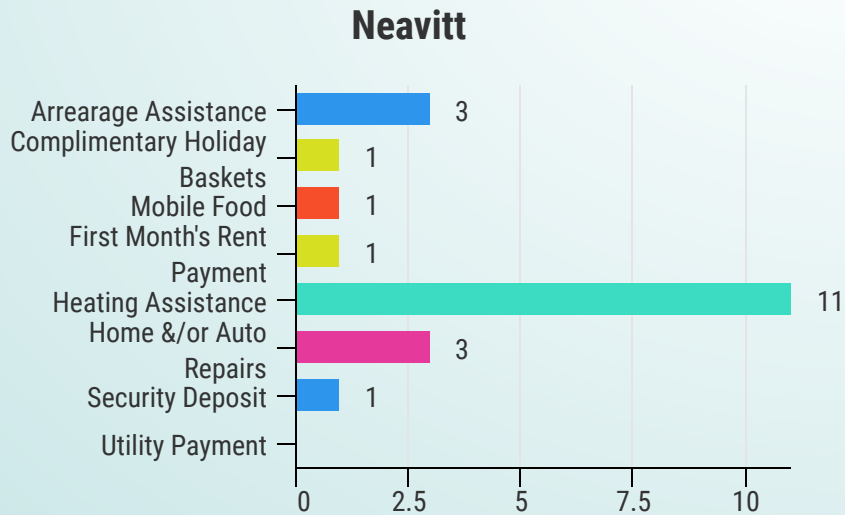
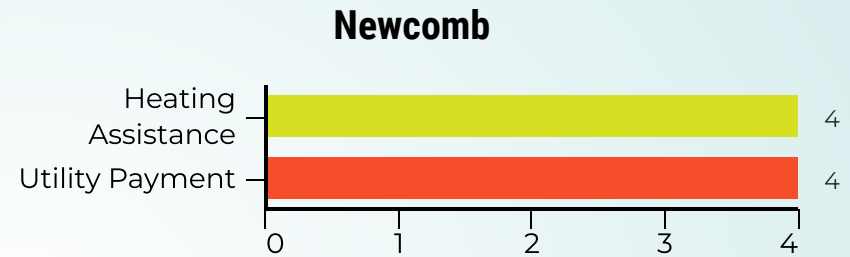
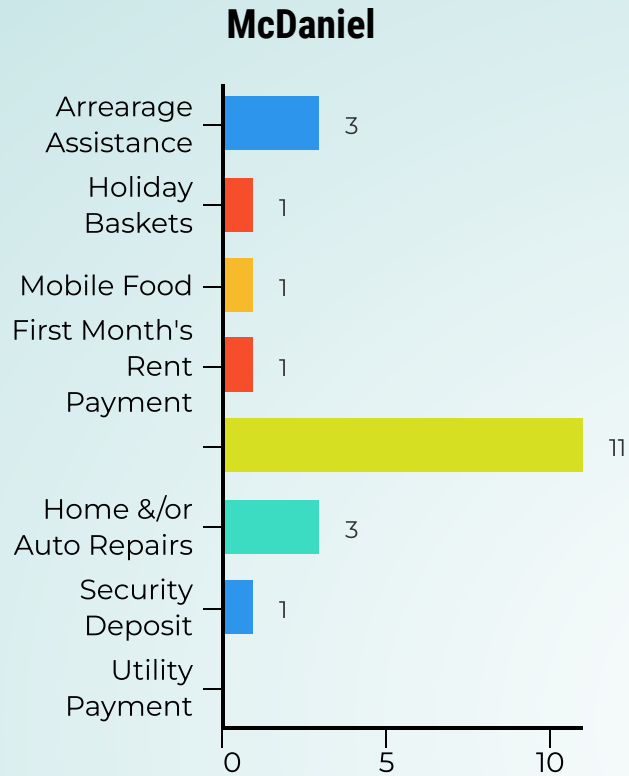
Claiborne



Easton

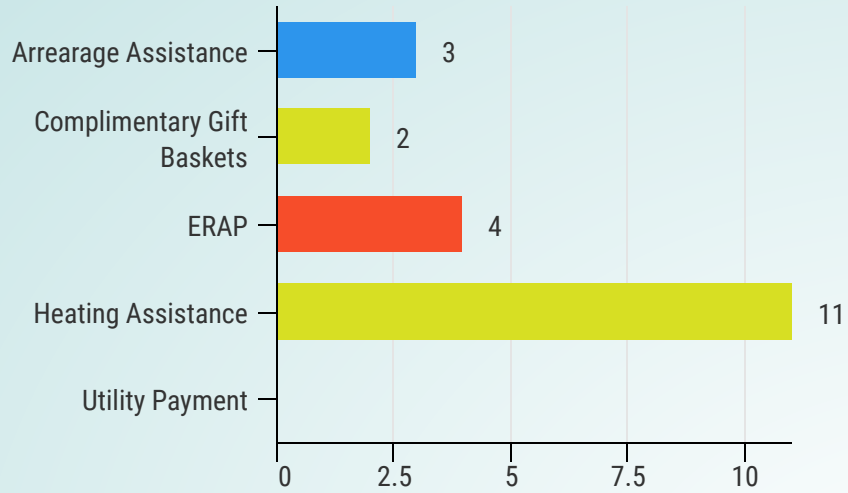


Talbot Maryland

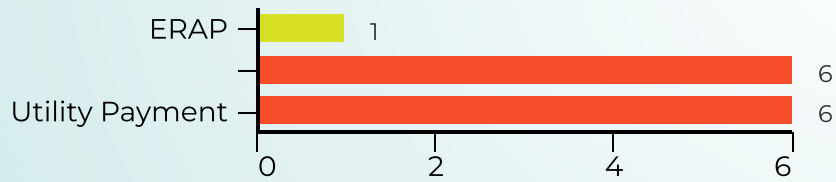


Talbot Maryland

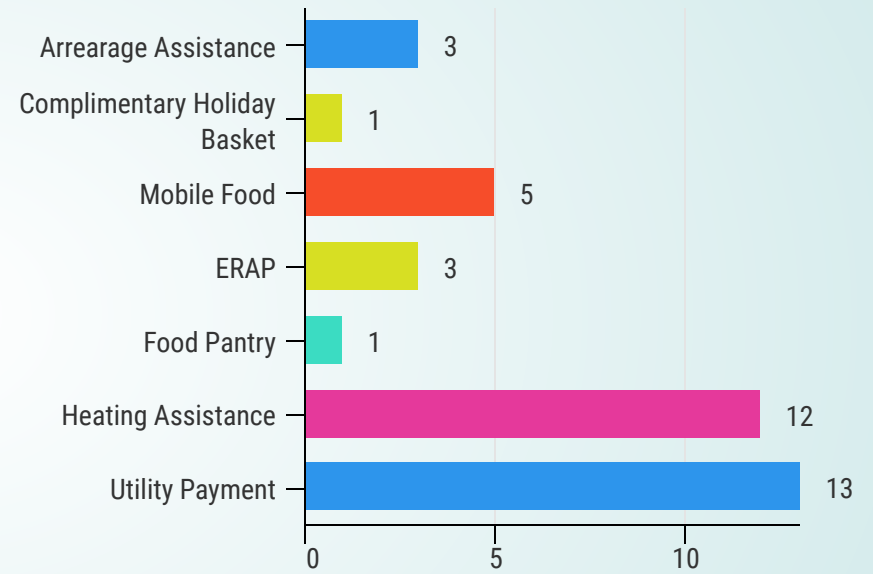
Oxford



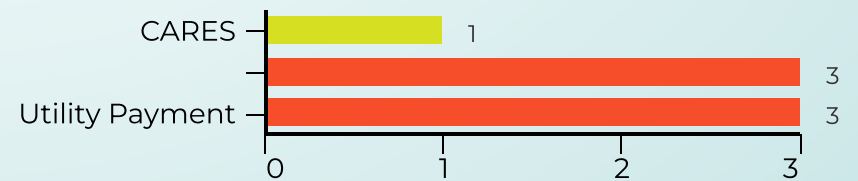
Queen Anne



Royal Oak

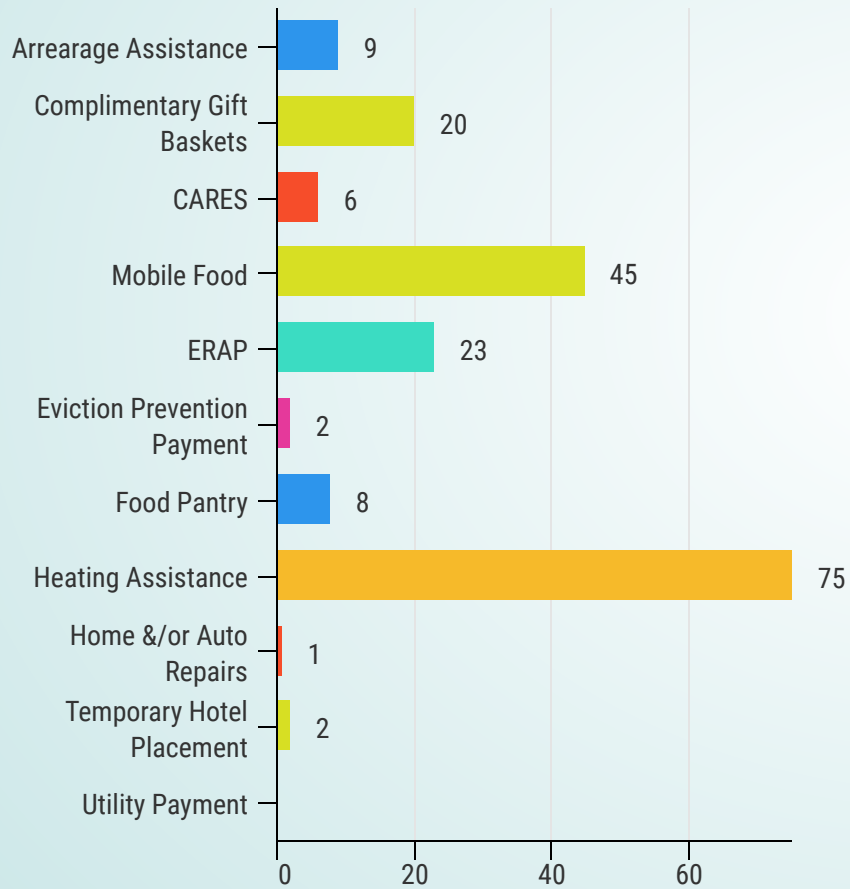


Sherwood

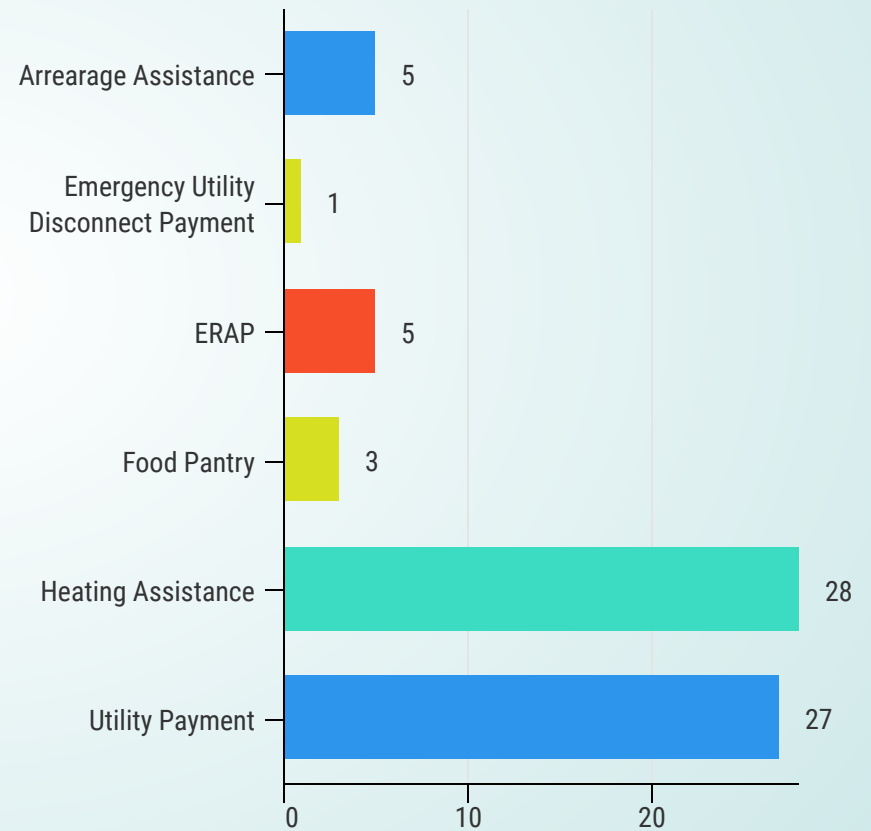


Talbot Maryland

St. Michaels

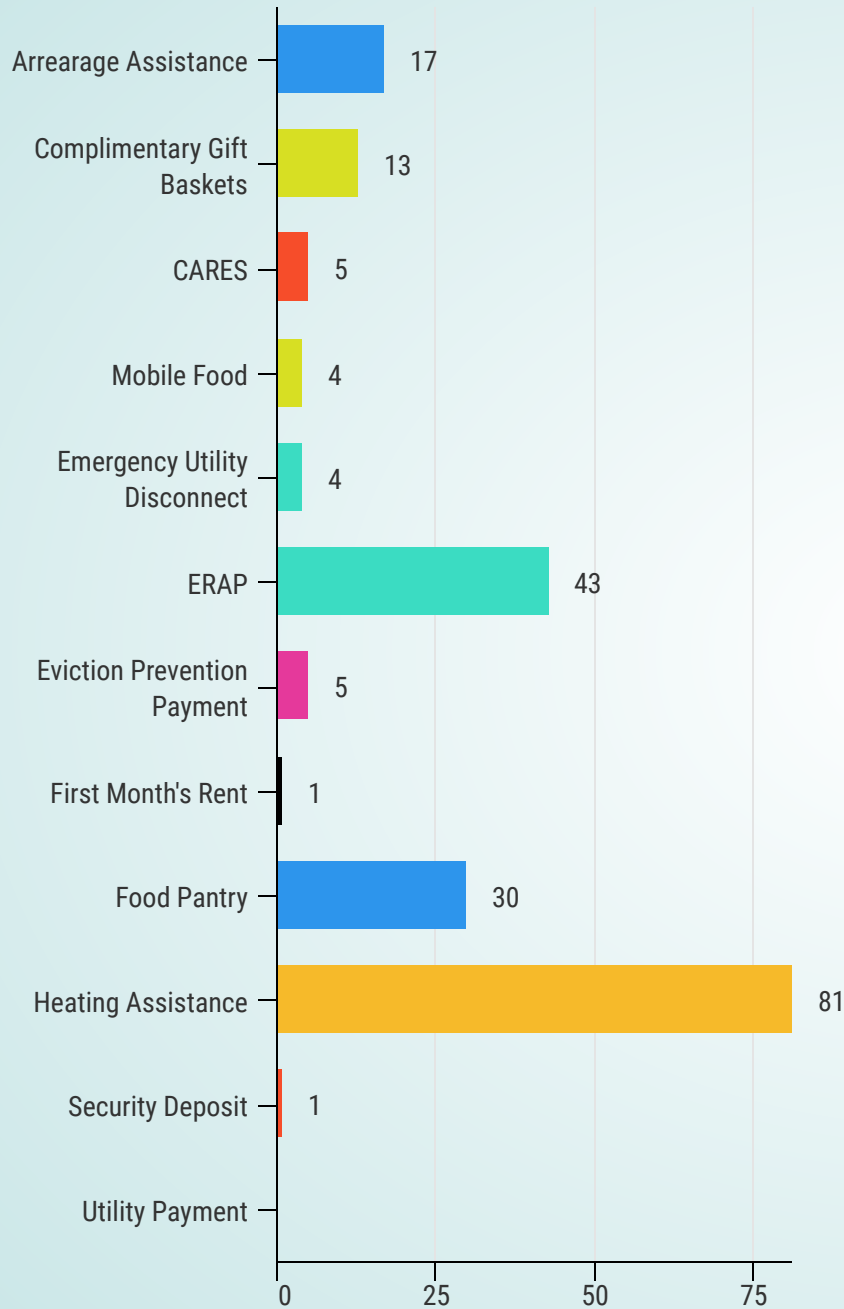


Tilghman

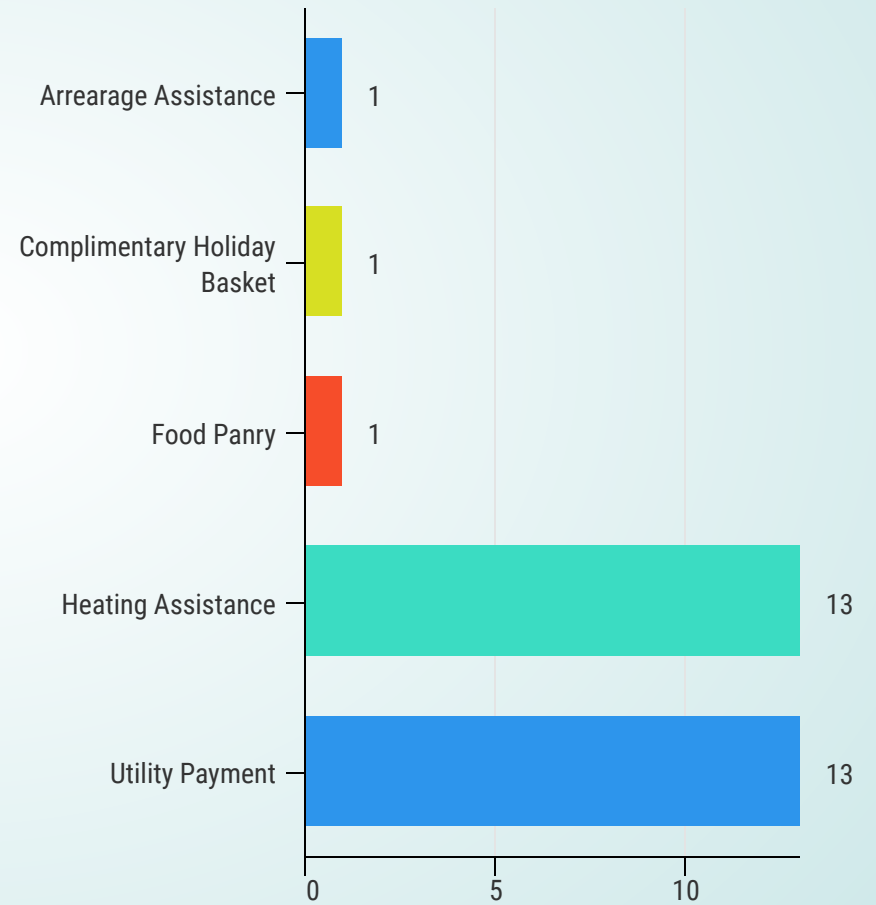


Talbot Maryland

Trappe

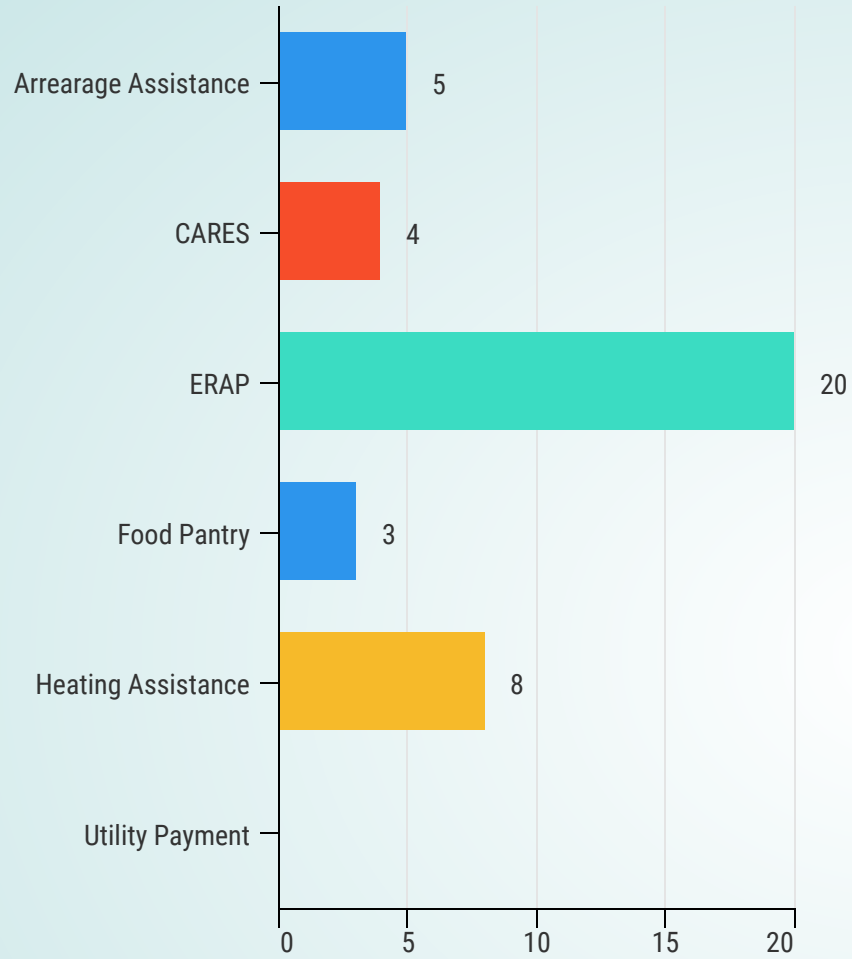


Wittman



Talbot Maryland

Wye Mills



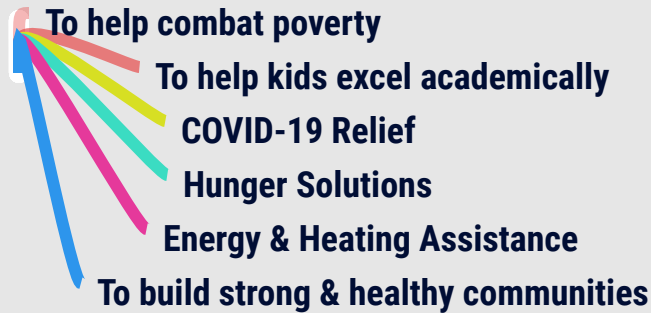
REDUCING POVERTY



FY 2022 Community Action Budget

\$4,373,676

- To help combat poverty
- To help kids excel academically
- COVID-19 Relief
- Hunger Solutions
- Energy & Heating Assistance
- To build strong & healthy communities





Volunteer UPDATE

2022

WANT TO DONATE YOUR TIME?

Since its founding, NSC volunteers have been instrumental in serving the low-income families of Talbot County.

NSC Volunteer Opportunities:

- Youth Program Math & Reading Tutors
- Food Pantry Organizers
- Mobile Food Pantry (Delivery Assistance)
- Front Desk
- Resource Day
- Holiday Give-a-Way
- Fundraising Committee
- Board of Directors

Featured above are local high school students volunteering during NSC's Resource Day in March 2022.

NSC welcomes and encourages community members as volunteers to assist program directors in all service areas. Volunteers answer phones, assist in the food pantry and with donations.

On average, 40 volunteers provide over 30.38 hours each month. If paid at just minimum wage that amounts to a savings to the Neighborhood Service Center of \$4,617.00 in salaries each month.

Currently, NSC is accepting limited volunteers at a time, due to COVID-19 restrictions. If interested in volunteer opportunities, contact NSC at (410) 822-5015.

1,215

Volunteer Hours

40

Volunteers

2022 Partnerships

With the support of partners, NSC is able to use its resources to assist in addressing some of the causes and conditions of Poverty in Talbot County, Maryland.

Partner support assisted in the following projects during FY2022:

- Addressed the needs of low-income individuals, including the homeless and the elderly.
- Employment (Job opportunities for staffing of programs)
- Housing
- Better use of available income
- Food & Nutrition
- Emergency Services
- COVID-19 Relief

NSC and its partners worked together to achieve the following goals for low-income individuals and families:

- Increased self-sufficiency
- Improved living conditions
- Ownership and pride in their communities
- Strong family support systems

Acme
 All Faiths Chapel, Tunis Mills
 American Legion Blake Blackstone, Post 77
 The Bridge Radio
 Brighter Christmas Fund
 CAPLAW
 CBIZ
 Christ Church of Easton
 Community Foundation of New Jersey
 Dept. of Housing and Community Development
 Dock Street Foundation
 Easton Farmer's Market
 Easton Rotary
 Easton Utilities
 The Frederick W. Richmond Foundation
 Harris Teeter
 The Henker Group
 Holy Trinity
 Maryland Community Action Partnership
 Mid-Shore Community Foundation
 National Community Action Partnership
 No Kid Hungry
 Office of Home Energy Programs
 Olive Garden
 Panera Bread
 RBS Wealth Management
 Seip Family Foundation
 Shore United Bank
 Talbots
 Talbot County Chamber of Commerce
 Talbot County Government
 Talbot County Department of Health
 Talbot County Department of Social Services
 Talbot Family Network
 Teddy Bear Fresh
 Tidewater Rotary of Easton
 Trinity Cathedral
 United Fund of Talbot County
 Upper Shore Aging
 WAWA
 White Stone Fund, Inc.
 Willow Construction

